

Sasinstaller - The account cannot be authenticated. Either the account does not exist, or the password is invalid.

The following error was encountered during the configuration phase **stage 3: Configure Metadata** on the Linux/Unix operating system.



For **resolution**, please follow these steps:

Scenario 1:

- 1) During SAS binaries installation, we used PAM option but in actual it is not enabled on the Linux server.
i.e.
Select Authentication Type
Select the type of authentication for this system.
#sasinstall.use.pam=yes/no
sasinstall.use.pam=yes
- 2) We need to revert PAM option back to PW using these steps:
 - a) Make a backup copy of this file **<drive-letter>/SASHome/SASFoundation/9.x/utilities/bin/sasauth.conf**
 - b) Please change set methods=**pw** in **<drive-letter>/SASHome/SASFoundation/9.x/utilities/bin/sasauth.conf** file and save it.
 - c) Select **Retry** option on SAS Deployment Wizard window.

Scenario 2:

- 1) During SAS binaries installation, we used PW option but in actual PAM option is enabled on the Linux server.
i.e.
Select Authentication Type
Select the type of authentication for this system.
#sasinstall.use.pam=yes/no
sasinstall.use.pam=no
- 2) We need to revert PW option back to PAM using these steps:

- 1) Make a backup copy of this file <drive-letter>/SASHome/SASFoundation/9.x/utilities/bin/sasauth.conf
- 2) Please change set methods=pam in <drive-letter>/SASHome/SASFoundation/9.x/utilities/bin/sasauth.conf file and save it.
- 3) Select **Retry** option on SAS Deployment Wizard window.



Author Name: Asif Ali Khan (Senior SAS Consultant, SAS Certified Platform Administrator, SAS Certified Base & Advanced Programmer, SAS Certified Specialist Administration of SAS Viya 3.5 & SAS Administrator of SAS Viya 4.0, SAS Installer & Analyst)

Email: akhan@aii-3.com

Phone: 612.305.8209

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